|  | Yes/No | Description | Notes |
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| 1. | ¨ Yes¨ No | All system components are ETL or UL, and FCC Part 15- Certified; SIP2, RS-232, TCP/IP Ethernet 10/100, 802.11n (wireless) compliant where appropriate |  |
| 2. | ¨ Yes¨ No | The proposed system and all its components are entirely compatible with, and in no manner interfere with, the integrated library system, its computer clients, or other components. |  |
| 3. | ¨ Yes¨ No | The proposed system provides application-specific software to incorporate all hardware (detection systems, intake readers) and the circulation RFID tags and barcodes. |  |
| 4. | ¨ Yes¨ No | The proposed solution interfaces with the library’s existing automated library system using SIP, SIP2, NCIP, web services, or API protocol.  |  |
| 5. | ¨ Yes¨ No | The proposed solution connects through the library’s Ethernet network via an RJ-45 connector and / or secured wireless network. |  |
| 6. | ¨ Yes¨ No | Vendor will work with the integrated library system vendor to resolve any integration problems. |  |
| 7. | ¨ Yes¨ No | The proposed solution can read item-specific identification numbers (RFID and barcodes), communicate to the host circulation system. |  |
| 8. | ¨ Yes¨ No | System provides reporting and analytical tools to understand its use and provide insights regarding settings, accessible via a web portal. |  |
| 9. | ¨ Yes¨ No | The software allows for remote diagnosis and automatically send alert notifications via email or SMS to staff. |  |
| 10. | ¨ Yes¨ No | Capable of printing due date receipts, if requested; or, emailed due date receipts; includes option for no receipt. |  |
| 11. | ¨ Yes¨ No | Must be compatible with various material formats. Able to process library materials without danger of damaging or erasing magnetic media. |  |
| 12. | ¨ Yes¨ No | Enable returned items to be identified in the ILS as returned and update the patron account in real time. |  |
| 13. | ¨ Yes¨ No | Able to operate concurrently with barcode and RFID tagged items in a mixed load. Describe how patrons are notified regarding non-RFID items. |  |
| 14. | ¨ Yes¨ No | Patron stations provide instructions in various languages selectable by the customer. Provide a list of languages available. |  |
| 15. | ¨ Yes¨ No | Solution provides patron account features; lists of items out, renew items, holds (available and otherwise), account information. |  |
| 16. | ¨ Yes¨ No | Supports offline operation to capture and store information when the ILS is down and relay after service is restored. |  |
| 17. | ¨ Yes¨ No | Vendor support includes both remote and on-site support. |  |
| 18. | ¨ Yes¨ No | Vendor support portal includes case tracking, commenting, and case escalation features. |  |
| 19. | ¨ Yes¨ No | Proposed system supports remote configuration, updates; for individual or multiple units. |  |
| 20. | ¨ Yes¨ No | Solution integrates with and allows searching of public catalog. |  |
| 21. | ¨ Yes¨ No | Proposed system includes option of a software-only license, able to run on a variety of hardware configurations. |  |