

**Timberland Regional Library**  
**RFP for 2025 TRL Licensing for Existing Meraki and Cisco Equipment**  
**with Options for Future Equipment Purchases**  
**E-Rate Form 470 # 250024401**  
**RFP Q&A and Updates**

**March 10, 2025**

**Q:** 9500-16X Switch: This part number appears to be invalid. Could you please provide more details to help us quote the correct switch?

**A:** The SKU number on the invoice is 9500-16X-EDU with a description of Catalyst 9500 16-port 10G, K12.

**Q:** What is the primary use case for this switch?

**A:** We are using these as our core network switches.

**Q:** Do you require Network Essentials or Network Advantage software?

**A:** We need Network Advantage.

**Q:** How many years of DNA subscription do you need (minimum 3 years)?

**A:** 3 years.

**Q:** What level of Smart Net service do you require (8x5 NBD, 24x7x4, etc.)?

**A:** 8x5 NBD.

**Q:** Do you need onsite or non-onsite support? For how many years?

**A:** Non-onsite support for 3 years.

**Q:** Confirm the exact requirements for 9500-16X Cisco Switch DNA License & Smart Net Support – QTY 2

**A:** This is answered in the above questions.

**Q:** Confirm the exact requirements for FPR2130-NGF-K9 Cisco Firewall Threat Defense and Malware License & Smart Net Support – QTY 1

**A:** We would like to see the option for 3 years of Threat Defense, 3 years of Malware licenses, and 3 years of Smart Net 8x5 NBD non-onsite support, and 3 years of Smart Net 24x7x4 non-onsite support.